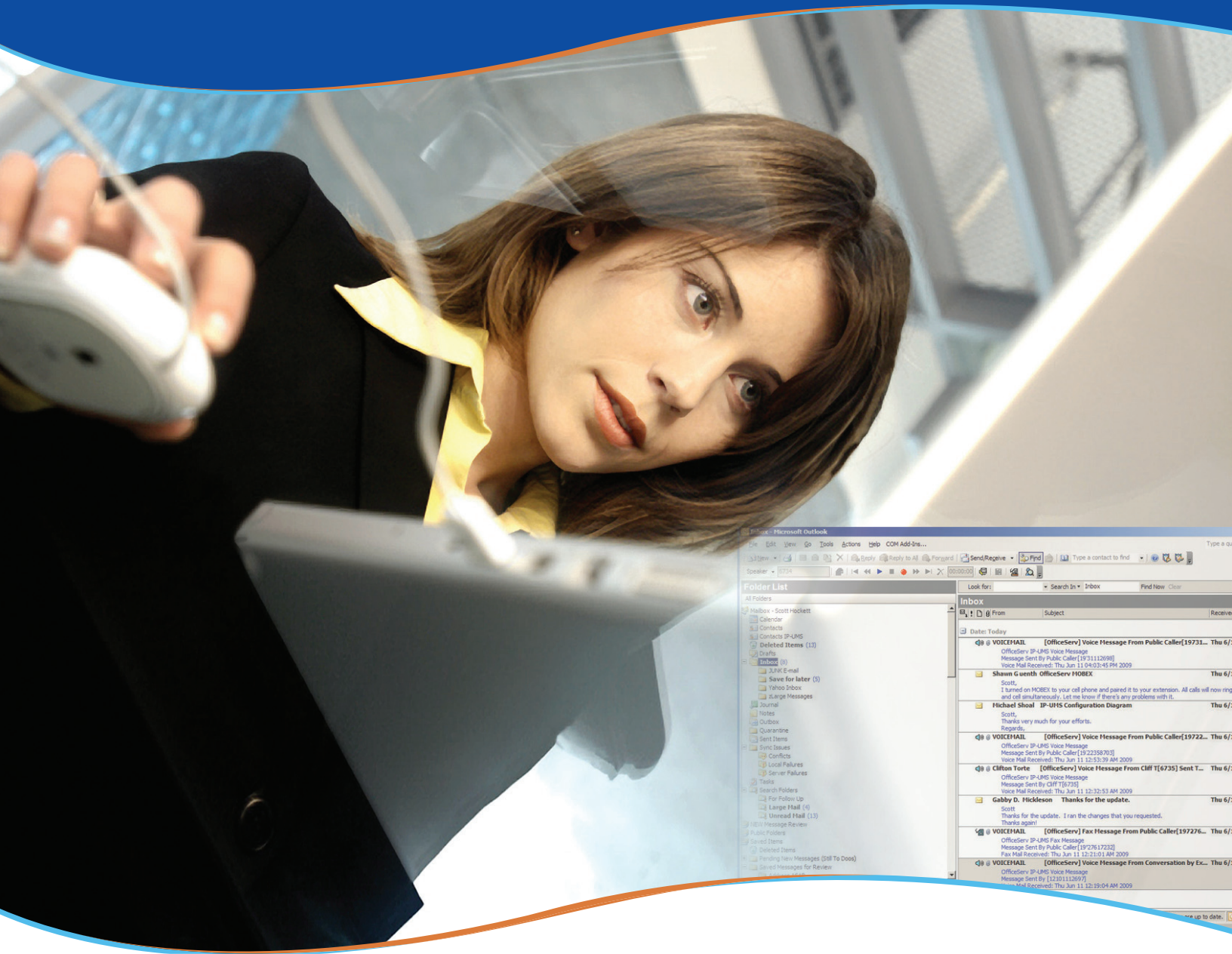# CONVERGENCE, CONVENIENCE & CONTROL

OfficeServ™ IP-UMS and SVMi-20E Messaging Systems

SAMSUNG

UNIFY AND SYNCHRONIZE BUSINESS MESSAGING WITH ONE-STOP EASE AND EFFICIENCY.

With business moving so rapidly, keeping up with daily messages is tough. Office voicemail, cell phones, multiple email accounts and more. Each system has a unique interface, and employees must know them all. The largest corporations implement sophisticated systems that integrate these disparate technologies into seamless user experiences. Thanks to Samsung, small-to-midsized businesses can now also flex such messaging muscle with innovative convergence technology — the Samsung SVMi-20E Voice Messaging System and the Samsung **Office**Serv™ IP-UMS Unified Messaging System.
Two products. Two capacities. One visionary company.

THE SVMi-20E VOICE MESSAGING SYSTEM
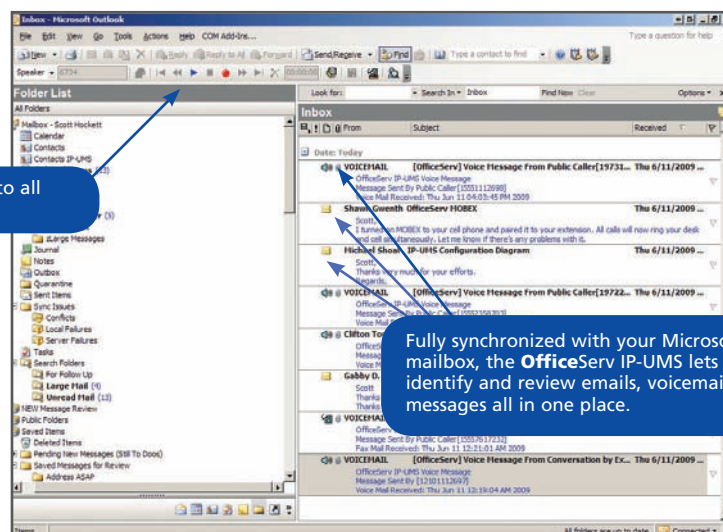*Making a Sound Impression*

Who says you need big business technology to sound like a big business? The Samsung SVMi-20E Voice Messaging System provides impressive voice messaging capabilities at a price your small-to-midsized business can afford.

Features include:

- Supports 4-20 ports (simultaneous calls), which can serve up to 3,000 subscribers on both the **Office**Serv 7200 and 7400
- Built-in auto attendant serves as a 24-hour receptionist, ensuring that calls are neither lost, misrouted, nor abandoned on hold
- Available in up to 9 simultaneous languages
- **E-mail Gateway** allows you to listen to voice messages as emails with ".wav" attachments on the computer (5 licenses are included with the SVMi system, with the option to expand systemwide)
- "In-skin" solution means there's no need to invest in additional standalone servers to benefit from this extended capability
- Customizable features and applications enable you to tailor operation to suit your individual business needs

LISTEN TO VOICEMAILS ON YOUR COMPUTER

Using the E-Mail Gateway on the Samsung SVMi-20E Voice Messaging System or the IP-UMS Unified Messaging System, voicemails can be received and listened to on your PC or SmartPhone as emails with ".wav" attachments.
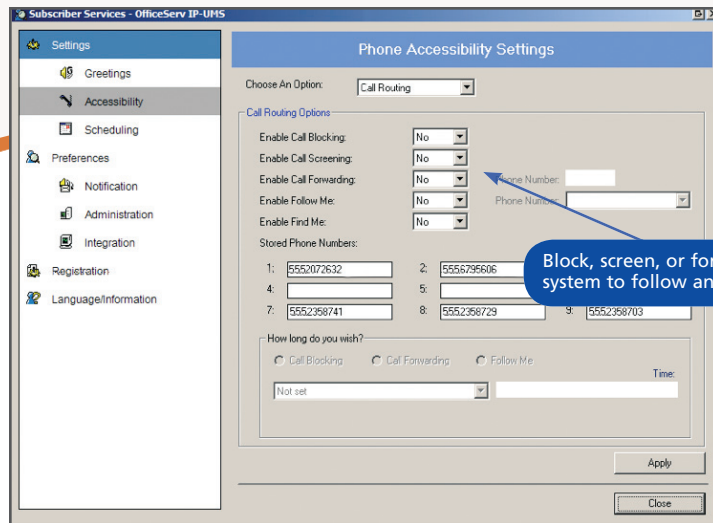
OFFICESERV IP-UMS INTEGRATED WITH MICROSOFT OUTLOOK

Conveniently play, record, and send replies to all messages from one central location.

Fully synchronized with your Microsoft Outlook mailbox, the **Office**Serv IP-UMS lets you receive, identify and review emails, voicemails, and fax messages all in one place.

Block, screen, or forward calls with the click of a mouse, or set the system to follow and find you so you won't miss important calls.

THE OFFICESERV IP-UMS UNIFIED MESSAGING SYSTEM
Single Point of Message Management

Imagine the efficiency and productivity of customizing how voicemails, email messages, and fax messages are created, sent, received, tracked, synchronized, and archived — all from one central location. The Samsung **Office**Serv IP-UMS merges it all through a robust unified messaging system designed for the small-to-midsized business that must operate and compete on the big business stage. Advanced features are:

- Scalable up to 128 ports on the **Office**Serv 7400 platform (32 ports on the **Office**Serv 7200), serving up to 3,000 subscribers
- Single and efficient toolbar interface within Outlook gives employees one-stop control over multiple message formats
- Voicemails, emails, and faxes are all labeled, routed, synchronized, and stored per individual user preference
- Advanced text-to-speech capability in over 20 languages let users listen to e-mail messages converted into voice and played over their phone
- Receive voicemail delivered to Microsoft® Exchange/Outlook Mailbox. Write or record responses — right from your PC, laptop, or any Web-connected computer
- Incoming faxes can be received on the PC, assuring privacy (HIPA compliance), and documents can be faxed right from your desktop
- Administrators can log into a convenient Web-accessed administration page and manage system changes remotely — including programming greeting and call routing modifications on the built-in auto attendant

FLEX YOUR MESSAGING MUSCLE

Streamlined messaging unification and convergence for small-to-midsized businesses — powerful, convenient, scalable, and affordable. That's the Samsung Advantage. To increase productivity and messaging efficiency within your organization, step up to Samsung Messaging Systems. Contact your Samsung Business Communication Systems dealer to find out how.

LISTEN TO EMAILS ON YOUR CELL PHONE

With the Samsung **Office**Serv IP-UMS Unified Messaging System, emails can be converted into speech messages and then listened to — any time, any place — via cell phone or in-office handset.*

*The Samsung **Office**Serv IP-UMS utilizes RealSpeak™, a reknowned provider of text-to-speech software.

For more information or to locate a dealer, go to **www.samsung.com/bcs.**

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